

Legislative Finance Committee IT Project Portfolio: Post Implementation Report

1. Agency: DPHHS
2. Project title: ACA Eligibility & Enrollment (E&E) Phase 3
3. Executive sponsor: Bob Runkle
4. Project close date: 10/31/2016
5. Appropriated budget amount: \$3,362,547
6. Total project development cost: \$1,622,927 (note not all invoices have been received)
7. Expected ongoing annual cost: M&O costs will be absorbed into the existing CHIMES Medicaid/HMK M&O contract
8. Year the ongoing annual cost started: SFY2016
9. Funding source(s) for ongoing cost: HB2
10. List the primary project goals: To improve user functionality in CHIMES, meet changes in federal and state regulations, and streamline/automate application and enrollment processes in CHIMES.
11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	Key Objectives	Metric Used	Final Results
1	Implement Disenrollment Opt in via SSP	Develop, test and implement new functionality and processes	Successfully Implemented
2	IRS MEC Reporting	Develop, test and implement new functionality and processes	Successfully Implemented
3	Update Browser Compatibility	Develop, test and implement new functionality and processes	Successfully Implemented
4	Service First Outcomes Dashboard	Develop, test and implement new functionality and processes	Successfully Implemented
5	Implement technology to support HELP Program	Develop, test and implement new functionality and processes	Successfully Implemented

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12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

	Start Date	Resolved Date	Issues and Concerns
1	09/26/2016	09/30/2016	System settings for browser compatability changes needed to be communicated to external (non-dphhs) users
2			
3			

13. Please add any additional comments the agency would like to provide to the committee, if any.