

Court Help Program Fact Sheet

Program Staffing

1 full-time administrator

2 full-time facilitators, 2 part-time facilitators (1 full-time position currently unstaffed)

7 AmeriCorps service members

20 volunteers

Program Numbers and Demographics (Numbers are classified as customer contacts)

Total Respondents (11/2011-12/2017): 83,111 customer visits

Past Year (01/2017-01/08/2018): 16,182 customer visits

(01/2016-12/2016): 16,381 customer visits

- Most trafficked centers: Missoula (22,663), Billings (22,104), Kalispell (16,256).
- Seven percent of customers are veterans or active duty military members.
- Thirty-two percent receive SNAP benefits; twenty-five percent receive SSI or SSDI.
- Seven percent of customers indicate they do not feel safe in their personal relationships due to domestic violence or sexual assault.

Demographics (from those who self-reported)

Caucasian (88%)

Native American or Alaska Native (8%)

Black (2%)

Hispanic (2%)

Legal Services Eligibility

Montana Legal Service Association (125% of federal poverty level)

Program Total: 67% of customers qualify

2016 Total: 65%

State Bar Modest Means Program (200% of the federal poverty level)

Program Total: 83% of customers qualify

2016 Total: 81%

*Largest civil legal need is Family Law (72% of customers needing assistance) and 21% indicate they need attorney services though pro bono clinic assistance or legal services like MLSA or the Modest Means Program

Primary Referral Sources by Percentage

Clerk of Court & Court Staff: 34% of customers

Friends or Family: 28% of customers

Walk-in: 23% of customers

- Lawyers (4%), Montana Legal Services (3%), and Social Service Provider like DV shelter or CPS (3%)